

## General Terms and Conditions

/Event/

Főőrség és Lovarda Kft. (hereinafter referred to as the Contractor) sets out the terms and conditions of the services it provides, as detailed in the event offer, in these General Terms and Conditions (hereinafter referred to as GTC).

The content of the contract concluded between the Contractor and the Client shall be determined by the provisions of the relevant legislation, the present General Terms and Conditions, and the provisions of the event quote accepted and signed by the Client.

By accepting the event quote, i.e. by ordering the service, the Client accepts the provisions of the present General Terms and Conditions and acknowledges that they form an integral part of the contract concluded between the Contractor and the Client, and consents to the processing of data in accordance with the provisions of the Privacy Policy.

### 1. Contractor details

- 1.1. Name of the Contractor: Főőrség és Lovarda Kft.
- 1.2. Registered office of the Contractor: 1146 BUDAPEST, AJTÓSI DÜRER SOR 5. 1st FLOOR 1st DOOR
- 1.3. The Contractor's email address: info@foorseg.hu
- 1.4. Company registration number: 01-09-411456
- 1.5. Tax number: 25759024-2-42
- 1.6. Phone number: +36 30 553 6126
- 1.7. Website: www.foorseg.hu

### 2. Definitions

- 2.1. Contractor: Főőrség és Lovarda Kft., which provides the event services specified in the event proposal.
- 2.2. Client: anyone who orders the Contractor's event services.
- 2.3. Parties: The Contractor and the Client
- 2.4. Guest: a person entitled to participate in a private event.
- 2.5. Event services: provision of venues for private events, including furnishings and equipment, cloakroom, background music, event insurance, and catering services.
- 2.6. Event quote: a detailed description of the event services provided by the Contractor, their fees, and the terms and conditions of payment, performance, and cancellation.

### 3. Conclusion of the Contract

3.1. After consultation with the Client, the Contractor shall specify in a detailed event proposal the services it undertakes to provide, as well as their fees, time limits, and the terms of payment, performance, and cancellation.

3.2. The Customer accepts the event quote by signing and returning it, thereby concluding the contract between the Client and the Contractor.

### 4. Subject matter of the Contract, scope of event services

4.1. The Contractor shall provide venues for private events in accordance with the Client's requirements. A brief description of the venues, their floor space, and their capacity for standing and seated receptions shall be provided on the website [www.foorseg.hu](http://www.foorseg.hu).

4.2. The services that can be requested include providing equipment, furnishings, and background music for the event venue.

4.3. The types and characteristics of catering services provided by the Contractor, enabling on-site food and beverage consumption, are also available on the website [www.foorseg.hu](http://www.foorseg.hu).

4.4. The Contractor shall provide a cloakroom for the Guests at the event venues for the duration of the event. Clothing and accessories may only be collected from the cloakroom upon return of the identification ticket received upon deposit. However, the Contractor does not provide security services for the stored items and excludes its liability for damages. In case of loss of the ticket, the replacement fee is 5000 HUF/piece, which shall be borne by the Guest or, in case of non-payment, by the Client.

4.5. As part of the event security service, the Contractor shall ensure the smooth running of the event, which includes admitting persons authorized to attend the private event, keeping unauthorized persons away, and taking action to prevent and stop any disturbances.

4.6. The start and end dates, times, and minutes of the event and related services specified in the order shall be determined in the event proposal, which may be extended upon agreement and for an additional fee.

### 5. Payment Terms:

5.1. The Client is obliged to pay the Contractor's fee specified in advance in the event offer price summary, which shall be increased by the fee for additional services ordered during the event as a supplement to the order, extensions, and the fee for remaining at the venue beyond the ordered duration without prior agreement.

5.2. The Client shall pay 75% of the total fee specified in the offer within 5 (five) days of placing the order, or 100% in the case of foreign clients, as an advance payment by bank transfer based on the invoice issued by the Contractor.

5.3. The Contractor shall issue an advance invoice for the amount of the advance payment within 8 (eight) days of the advance payment being credited to its bank account, which shall be sent to the email address provided by the Client. The advance payment will be settled on the final invoice issued after the event.

5.3. The remaining fee, as well as any additional fees charged retrospectively due to additions to the order or staying on site beyond the specified period, shall also be paid by the Client by bank transfer within 3 (three) days of the invoice date following the event.

5.4. If the Client fails to pay the advance payment by the deadline, or if the Client is unable to provide credible proof of payment by 4 p.m. on the day before the event at the latest, despite being requested to do so by the Contractor, the Contractor shall not be obliged to organize the event and shall be entitled to withdraw from the contract. In the event that the event cannot be held due to this error on the part of the Customer, the Contractor shall be paid the full amount specified in the offer as a penalty for failure to perform.

5.5. In the event of past due payment of the Contractor's fee, default interest equal to twice the current central bank base rate shall be payable from the day following the payment deadline.

5.6. The Contractor shall be entitled to transfer its claim to a debt collection agency from the 15th calendar day following the due date of the claim. All costs incurred in connection with the enforcement of legitimate claims shall be borne in full by the Client who fails to meet the deadline.

5.7. In the event offer, the date, time, and minute of the event services are specified. The amount stated in the quote is only valid if the event ends on time and no additional services or extensions are ordered afterwards.

5.8. In addition to the offer, the Client shall be obliged to pay the additional fee specified in the offer for any supplementary services requested in consultation with the Contractor, for any extensions, and for any unagreed presence on site beyond the period specified in the order.

5.9. Any additional costs incurred as a result of the Client's request for changes after placing the order shall be borne by the Client, and the Contractor reserves the right to change the price in this regard.

## 6. Rights and obligations of the Contractor

6.1. The Contractor shall provide event services to the Client in accordance with the event quotation accepted by the Client, as well as any additional services agreed upon subsequently.

6.2. The Contractor shall be entitled to engage subcontractors and other contributors in order to ensure the proper provision of event services.

6.3. During performance, the Contractor shall act in accordance with the Client's instructions and with the Client's interests in mind. However, the Client's instructions may not extend to the organization of the activity and may not make the performance of the service more burdensome for the Contractor, nor may the Client's requests hinder the Contractor's professionally planned execution of the service.

6.4. The Contractor shall be entitled to call upon any person who behaves in a disruptive or provocatively anti-social manner or who uses the premises in a manner not intended for that purpose to immediately cease such behavior. If they fail to comply, the Contractor shall be entitled to remove the person concerned from the venue and, in more serious cases, to cancel the event.

## 7. Rights and obligations of the Client

7.1. The Client shall pay the fees for the services specified in Section 6.1 and any additional fees incurred by the deadline.

7.2. The Client and its Guests may only be present at the event venue in the numbers and for the duration specified in the accepted event proposal. The Client shall be entitled to extend the service and increase the number of employees within the prescribed limits for an additional fee, subject to consultation and agreement with the Contractor.

7.3 The Client shall provide the Contractor with all necessary information and data no later than the day before the event, on the basis of which the Contractor can identify Guests entitled to participate in the private event and filter out any persons who may be present at the private event without authorization. The Client shall be liable for any adverse legal consequences and additional costs arising from failure to comply with or improper compliance with this obligation.

7.4. During the event, the Client and its Guests shall use the venue, furnishings, and equipment in accordance with their intended purpose and in accordance with the Contract. In the event of conduct contrary to this, the Client shall be liable for any damage caused to the Contractor or to those involved in the provision of the service (condition of the site, condition of technical equipment, etc.) and shall be obliged to compensate for the full amount of the damage.

In this regard, the Client acknowledges in particular that there are valuable paintings at the event venue that require special security protection for the duration of the event. In view of this, the Client shall bear the costs incurred in securing the paintings and separating them with tape barriers during the event. The Client acknowledges that he/she (and his/her guests) is liable for any damage caused to the paintings, regardless of whether the paintings are secured as described above.

7.5. The Client and its Guests are not permitted to bring food and beverages into the event venue.

7.6. The Client may submit any complaints regarding the performance of the contract to the Contractor in accordance with Section 9.1.

7.7. The declaration and payment of the so-called representation tax pursuant to Section 69 and section 70(1)(a) and (2) of Act CXVII of 1995 on Personal Income Tax shall be the responsibility of the Client, and the Contractor shall not bear any responsibility or obligation in this regard.

## 8. Cancellation conditions, consequences of event cancellation

8.1. If the Client cancels the ordered event service or is responsible for the failure of the event, or if the service is not performed for reasons arising within the Client's scope of interest, the Client shall be obliged to pay liquidated damages, the amount of which shall depend on the date of the Client's cancellation, the date on which the Contractor became aware of the Customer's error, and the total contractor's fee specified in the event offer. Cancellation can only be made in writing.

8.2. In case of cancellation more than 45 days prior to the event, the liquidated damages shall be 25% of the total contractor's fee specified in the quote, in the event of cancellation between 16 and 45 days prior to the event, 50% of the total contractor fee specified in the quote, in the event of cancellation between 5 and 15 days prior to the event, 75% of the total contractor fee specified in the quote, and in the event of cancellation less than 4 days prior to the event, 100% of the total contractor fee specified in the quote.

8.3. The Contractor shall be entitled to deduct the amount of the liquidated damages from the advance payment made by the Client, and the Contractor shall be obliged to settle any amount exceeding this with the Client.

8.4. The Client shall be obliged to pay liquidated damages exceeding the amount of the advance payment as specified in the Contractor's written notice.

8.5. If the performance of the contract fails for reasons attributable to the Contractor, the Contractor shall be obliged to settle with the Client in respect of the advance payment already made to it.

8.6. If neither party is responsible for the failure to perform, the parties shall settle the consideration for the services already performed.

8.7. If performance becomes impossible due to unforeseeable, unavoidable reasons (force majeure) for which neither party is responsible, – such reasons include, in particular, the COVID-19 pandemic and the state of emergency declared as a result thereof, as well as any power outage at the event venue or failure of kitchen appliances, mechanical equipment or other devices for any reason – and therefore the Contractor is unable to provide the service or is unable to provide it in the prescribed manner, the contract shall be terminated, the Contractor shall not be obliged to pay compensation, the parties shall exclude their liability, and the advance payment previously paid by the Client shall be refunded to the Client.

8.8. The contracting party who becomes aware of an unavoidable obstacle to performance or the impossibility of performance shall immediately notify the other party thereof. The party failing to give notice shall be liable for any damage resulting from such failure, even if it is not otherwise liable for the impossibility of performance.

9. Complaint handling procedure:

9.1. The Client may submit any complaints regarding the performance of the contract to the Contractor in writing within 24 hours of the end of the event. In the objection, the Client shall specify which of the Contractor's obligations have not been fulfilled in accordance with the contract and provide supporting facts.

9.2. If the Client does not raise any objections within the above deadline, the Client acknowledges the Contractor's contractual performance and the Contractor's entitlement to the Contractor's fee, which it also accepts by signing the "Certificate of Performance."

10. Privacy policy:

10.1. The Privacy Policy is available on the website indicated above.

11. Final provisions:

11.1. The Contractor shall be entitled to unilaterally amend present General Terms and Conditions.

11.2. After placing the order, the Parties may amend the contract by mutual agreement in writing.

11.3. Issues not covered by the General Terms and Conditions shall be governed by the applicable Hungarian laws.

11.4. The Parties shall cooperate closely during the performance of the contract, shall inform each other of the circumstances necessary for the full performance of the contract, and shall endeavor to settle any disputes arising from the contract amicably and out of court.

Budapest, 16th January 2025

Főőrség és Lovarda Kft.  
represented by: István Bottyán Managing Director